Postal Excellence

The front office software package provides support for the entire life cycle of different types of shipments, from registered mail to parcels. The life cycle begins with delivery at a counter, courier, parcel box, kiosk or post office partner and ends with delivery to the addressee and cash on delivery billing.

The front office provides support for all types of letter and parcel shipments and can process millions of shipments per day. The system supports various types of shipments, registers customers and their special conditions for delivery, delivery, transportation, charging, routing and handling of shipments. The mentioned functionality is available for workstations at post offices, mobile devices of workers in the field and in the background, as well as for customers through the online web interface.

At the beginning of 2023, a new, even more sophisticated version of the Postal Excellence 5.0 software package will be introduced, which will bring radical technological improvements and several brand new functionalities. Licenses of the improved software package will be available through territorial partners, and you can register to receive Postal Excellence 5.0 news at info@plaut.sk.

Key Features

• Support of the entire life cycle of letter and parcel shipments
• Integration with the customer's external and internal IS
• Robustness of the solution – work with millions of shipments, mass submission of wholesalers
• Billing and reconciliation of cash on delivery amounts
• Monitoring and tracking of individual shipments
• Management of shipments during transport by customers and post office employees
• Pre-preparation of shipments before delivery
• Support for self-service customer interface
• Records of special conditions for various customers (corporate wholesale suppliers, special prices, etc.)

Main Advantages

• End to end coverage of the post office's letter and parcel agenda

• The flexibility of the software package allows you to modify the processes so that they copy the customer's internal processes and the access interfaces of partners and customers

• Simple integration with other IS with specific functionality

• System performance scalability