

Telcosales

The packaged functionality enables online integration with the operator's information system when servicing a customer - interested in the services of a telecommunications company. Thanks to full integration, requests are processed in real time, while all services are provided as at the operator's point of sale: purchase and registration of a SIM card, mediation of a request to transfer a telephone number, top-up of voice and data credit, entering various types of requests or complaints or sale of telephone devices.

The software package is fully integrable with the retail sales module, uses all the features and possibilities of warehouse management for SIM cards, phones and accessories, or the possibility of settlement with the operator.



Key Features

- The same offer of services as at the operator's point of sale
- Immediate response (e.g. SIM registration within seconds)
- Services provided near home, no need to search for the operator's point of sale

Main Advantages

- Operator services without the need to visit a special point of sale
- Services provided in real time
- Wide range of services provided
- Integration with the retail sales module